

# DallasAllergyImmunology

Our practice firmly believes that a good physician/patient relationship is based upon understanding and good communications.

Please provide us with your current insurance information before your visit and please bring your insurance card to your next visit. Our staff is happy to answer insurance questions relating to how a claim was filed, or regarding any additional information the carrier might need to process your claim. Specific coverage issues, however, can only be addressed by the insurance company's member services department. This number is listed on your insurance card.

It is the patient's responsibility to pay any deductible, co-insurance, co-payment, or any portion of the charges as specified by the plan at the time of visit. A statement will be mailed to you for any additional balance due after the insurance company payment. The balance is due upon receipt of this statement.

If we are "non-participating" physicians our office is happy to file the claim upon request.

If you feel that your insurance company has processed your claim incorrectly, we suggest that you contact them immediately. Until we receive a corrected statement from your insurance company the balance due will be your responsibility.

Payment in full is expected at the time of each visit.

Payment for services can be made with cash, check, MasterCard, Visa, American Express, or Discover.

We are committed to providing our patients with the best medical care and minimizing administrative costs. The financial payment policy has been established with these objectives in mind. If you have questions, please ask.

Thank you for your cooperation.